

VA260-16-Q-0535
Hematology Analyzers

D.1 - PAST PERFORMANCE QUESTIONNAIRE
To be reviewed and filled out by contractor references or contracting officer

In reference to the contractor performance, please use these definitions:

- O OUTSTANDING– Performance meets contractual requirements and exceeded all requirements to the customer’s benefit. The contractual performance was accomplished with no noted problems.
- E EXCELLENT – Performance meets contractual requirements and exceeded some requirements to the customer’s benefit. The contractual performance was accomplished with some minor problems and the corrective actions taken by the contractor was effective.
- A ACCEPTABLE – Performance meets contractual requirements. The contractual performance was accomplished with some minor problems and the corrective actions taken by the contractor was satisfactorily effective.
- M MARGINAL – Performance did not meet some contractual requirements. The contractual performance was accomplished with serious problems and the corrective actions by the contractor were non-existent or marginally effective.
- U UNSATISFACTORY – Performance did not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance was not accomplished and there were serious problems. Corrective actions by the contractor were non-existent or ineffective.

Quality of Work:

Evaluate the Contractor in relation to the following: How did the contractor adhere to Quality of Work, to include any administrative aspects of performance?

- ____ Outstanding
- ____ Excellent
- ____ Acceptable
- ____ Marginal
- ____ Unsatisfactory
- ____ Not Applicable

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Personnel:

Evaluate the Contractor in relation to the following: How did the contractor adhere to Personnel, to include any administrative aspects of performance?

- ☐ Outstanding
- ☐ Excellent
- ☐ Acceptable
- ☐ Marginal
- ☐ Unsatisfactory
- ☐ Not Applicable

COMMENTS:

Cost/Budget:

Evaluate the Contractor in relation to the following: How did the contractor adhere to Cost/Budget?

- ☐ Outstanding
- ☐ Excellent
- ☐ Acceptable
- ☐ Marginal
- ☐ Unsatisfactory
- ☐ Not Applicable

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Timeliness of Performance/Scheduling:

Evaluate the Contractor in relation to the following: How did the contractor adhere to Timeliness of Performance/Scheduling?

- ☐ Outstanding
- ☐ Excellent
- ☐ Acceptable
- ☐ Marginal
- ☐ Unsatisfactory
- ☐ Not Applicable

COMMENTS:

Business Relation:

Evaluate the Contractor in relation to the following: How did the contractor adhere to Business Relations, to include any administrative aspects of performance?

- ☐ Outstanding
- ☐ Excellent
- ☐ Acceptable
- ☐ Marginal
- ☐ Unsatisfactory
- ☐ Not Applicable

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Corrective Action:

Evaluate the Contractor in relation to the following: How did the contractor adhere to corrective action in relation to problems arising after award?

- ☐ Outstanding
- ☐ Excellent
- ☐ Acceptable
- ☐ Marginal
- ☐ Unsatisfactory
- ☐ Not Applicable

COMMENTS:

Customer Service:

Evaluate the Contractor in relation to the following: How did the contractor adhere to Customer Service, to include any administrative aspects of performance?

- ☐ Outstanding
- ☐ Excellent
- ☐ Acceptable
- ☐ Marginal
- ☐ Unsatisfactory
- ☐ Not Applicable

COMMENTS:

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Would you recommend the use of this Contractor again for your company?

____ Yes

____ No

COMMENTS: